

# **Boulder Philharmonic Orchestra Ticketing Terms & Conditions**

### **VENUE, ARTISTS, DATES, PROGRAMS, AND PRICING**

All artists, programs, dates, times and prices are subject to change. All performances are held at Macky Auditorium unless otherwise noted.

#### **ACCESSIBILITY**

The Boulder Philharmonic Orchestra strives to make its performances and venue accessible to all patrons. When ordering tickets, please contact the Box Office at 303-449-1343 if you have special needs or require accessible seating.

### **REFUNDS**

All sales are final. Special prices and offers are not valid on previously purchased tickets or series packages. Tickets are revocable licenses.

#### PACKAGE PAYMENT PLANS

Group orders of 10 or more tickets are also eligible for a payment plan. Contact the Box Office for details.

#### **FEES**

All tickets can be sent via email at no additional charge. A delivery fee (\$5 for ticket orders) will be charged for tickets distributed via postal mail.

## **EXCHANGE PRIVILEGES**

- Tickets may be exchanged until 5pm on the final business day prior to the performance date.
- Tickets not purchased as part of a subscription package are subject to a \$5 per-ticket exchange fee.
- Changing dates, performances or seat locations may impact ticket price.
- Tickets may not be exchanged between seasons. Unused ticket credit expires in June. A tax-deductible charitable gift receipt can be provided.
- Tickets purchased with a special offer and/or at a discounted rate may be exchanged; however, the discount offer does not carry over to new concert tickets.
- Tickets may be turned back up to concert start time for a tax-deductible contribution. Contribution amount does not include any additional mail or venue fees.
- Special events cannot be exchanged into. Past concerts, complimentary tickets, and tickets purchased from sellers other than Boulder Phil are restricted from exchanges.