

Renewing Your Boulder Philharmonic Subscription

We're excited to celebrate another season with you!

Renew by April 1, 2025 to keep your current seats. After this date, any unrenewed seats will be released to the public.

TWO WAYS TO RENEW OR UPDATE YOUR SUBSCRIPTION:

- 1. **Renew online** via our ticketing system see below for step-by-step instructions.
- 2. **Contact the Box Office** at **303.449.1343** or **info@boulderphil.org** (Monday–Friday, 10 AM–5 PM).

STEP 1: LOG IN

Use the email associated with your subscription (included in your renewal letter).

If you have trouble logging in, contact the Box Office at info@boulderphil.org for a password reset.

→ CLICK HERE TO RENEW

STEP 2: REVIEW & UPDATE YOUR INFO

Once logged in:

- ✓ Confirm your email, shipping, and billing addresses.
- ✓ Update your contact preferences.
- ✓ Change your password (optional) using the link at the end of the form.
- ✓ Click "Continue" when finished.
- △ Do not use your browser's "Back" button during this process, as it may cause errors.

STEP 3a: SELECT YOUR RENEWAL OPTION

On the renewal screen, your current seats and pricing will be listed. To the left of each seat, choose:

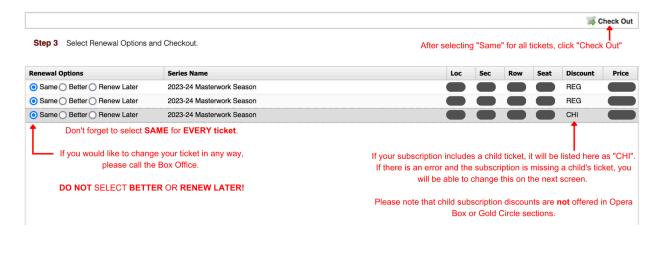
○ "Same" – Keep your current seats.

O Do NOT select "Better" or "Renew Later."

If you'd like to move, change, or cancel your seats, please call the Box Office.

After selecting "Same" for all seats, click "Check Out."

Please see the image below for a visual explanation:



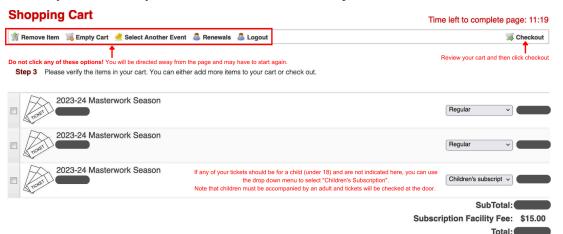
STEP 3b: APPLY YOUR "WELCOMEBACK" DISCOUNT

To receive your discount before April 1, 2025:

✓ Enter WELCOMEBACK in the promo code box

✓ Use the pull-down menu and select "WELCOMEBACK" instead of "Regular."

Review your cart before checking out. **Seats in your cart are held temporarily**—if the timer runs out, you won't lose your seats, but you'll need to restart the renewal process.



STEP 4: CHECK OUT

- ✓ Select your **delivery option** (mailed tickets incur a \$5 fee).
- ✓ Review your information and enter payment details.
- ✓ Click "Submit"—you're all set!

If you have any questions, don't hesitate to reach out. We hope this online renewal process makes things easier for you!

Thank you for being a valued subscriber!

— The Boulder Philharmonic Team